**FAQs – Feeding Bottles & Baby Products**

**1. Are your feeding bottles BPA-free?**

Yes, all our feeding bottles and accessories are made from **100% BPA-free, food-grade materials**, ensuring complete safety for your baby.

**2. What materials are your products made of?**

We use **high-quality, certified food-grade plastics** such as **Polypropylene (PP), Tritan, and Silicone**, depending on the product. These materials are safe, durable, and approved by global safety standards like **BIS, EN, and FDA**.

**3. Are your bottles sterilizer and dishwasher safe?**

Yes, most of our products are designed to withstand **steam sterilization, UV sterilization, boiling**, and **dishwasher cleaning**. Please refer to the product label for specific instructions.

**4. How do I choose the right nipple/teat size for my baby?**

We offer teats in **various flow rates**:

* **Slow Flow** – for 0–3 months
* **Medium Flow** – for 3–6 months
* **Fast Flow** – for 6+ months  
  Check product labels or consult your pediatrician if in doubt.

**5. Are your products tested and certified?**

Yes. All our products undergo **rigorous quality testing** including leak tests, drop tests, sterilization resistance, and chemical safety. We comply with standards like **IS 14625, EN 14350, ISO 9001**, and **FDA guidelines**.

**6. Do your bottles have anti-colic features?**

Yes, many of our bottles feature **advanced anti-colic venting systems** designed to reduce gas, spit-up, and fussiness by minimizing air ingestion.

**7. Where are your products manufactured?**

Our products are proudly **manufactured in India**, at our state-of-the-art facility in **Hyderabad**, adhering to strict quality and hygiene protocols.

**8. Can I recycle your products?**

Yes. Our packaging and many components are recyclable. We are committed to **eco-friendly manufacturing practices** and encourage responsible disposal.

**9. Do you supply to hospitals, retailers, or private labels?**

Yes. We support **bulk, B2B, OEM, and private label manufacturing**. Please contact our sales team for more information.

**10. How can I place an order or become a distributor?**

You can reach out via our **Contact Us** page. We’d be happy to assist you with catalogs, pricing, and distribution partnerships.

**11. Do you offer customization for baby products?**

Yes, we offer full customization including:

* Bottle color and design
* Printing/logo branding
* Packaging design
* Custom nipple flow types  
  We support **OEM, ODM**, and **private label manufacturing**.

**12. What is your Minimum Order Quantity (MOQ)?**

Our standard MOQs are:

* **Feeding Bottles**: 3,000 – 5,000 units per design
* **Sippers/Cutlery**: 5,000 – 10,000 units  
  However, MOQs can vary based on customization and packaging. We’re flexible for first orders and pilot runs.

**13. What is your lead time for bulk orders?**

Typical lead times:

* **Standard products**: 30 - 40 working days
* **Customized products**: 40 - 60 working days after design approval and advance payment  
  For urgent needs, we offer **priority production slots** (subject to capacity).

**14. Do you support private label or OEM production?**

Absolutely. We specialize in **OEM/private label manufacturing**. You can choose from our existing molds or develop your own with support from our R&D and mold design team.

**15. Can I order samples before placing a bulk order?**

Yes. We provide:

* **Standard samples** (free or at nominal cost + courier)
* **Customized samples** (chargeable with mold/sample cost, adjusted in bulk order)

**16. Do you offer export services?**

Yes, we export globally and comply with international certifications like:

* **FDA (USA)**
* **EN 14350 (Europe)**
* **ISO & CE Certifications**  
  We support shipping via sea/air/courier with full documentation.

**17. Can you develop new molds for custom baby products?**

Yes, we offer **in-house mold development** for unique products. Timeline:

* Mold design: 7–10 days
* Mold development: 30-45 days  
  We maintain confidentiality through **NDA agreements**.

**18. What certifications do your products meet?**

Our products conform to:

* **IS 14625** (India BIS Standard)
* **EN 14350** (Europe)
* **FDA 21 CFR** (USA)
* **ISO 9001 / ISO 13485** (Quality Management)  
  We can provide COA, MSDS, and batch test reports on request.
* **ISO 22000**
* **ISO 14001**
* **CE Marking**
* **GMP Certified**

**19. What payment terms do you offer?**

Typical payment terms:

* 50% advance, 50% before dispatch
* Flexible terms available for repeat or large-volume customers  
  We accept **NEFT, RTGS, LC, and international transfers**.

**20. Can I visit your factory?**

Yes, we welcome factory visits by appointment. We're based in **Hyderabad, India**, and follow strict safety and hygiene protocols.